

**Event , Travel and Tourism Management**

# Grading and Classification of Tourist Facilities

Prepared as a professional course profile for delegate review, sponsorship approval and organisational training planning.

COURSE CODE

**MSD2754**

DELIVERY

**Online / Face-to-Face**

DURATION

**Flexible**

PREPARED FOR

**Organisation Approval**[Register for this Course](#)[View Online Course Page](#)

## Course Overview

The Grading and Classification of Tourist Facilities course offered by Magna Skills provides participants with in-depth training on the processes and criteria involved in grading and classifying tourist facilities. This course covers essential concepts, standards, and methodologies used in evaluating accommodation, dining, recreational, and other tourism-related establishments. Participants will learn how to assess facilities based on quality, amenities, services, and sustainability criteria to ensure consistency, accuracy, and reliability in classification.

## Course Outcomes

1. **Understanding Tourism Grading Systems:** Gain insights into the purpose, principles, and types of tourism grading and classification systems used globally.
2. **Criteria and Standards:** Learn about the criteria and standards used to evaluate tourist facilities, including accommodation, dining, transportation, and recreational amenities.
3. **Assessment Methodologies:** Understand the methodologies and procedures used in conducting assessments and inspections of tourist facilities to determine their grading and classification.
- 4.

**Quality Assurance and Compliance:** Develop skills in ensuring compliance with grading criteria, quality standards, and regulatory requirements in the tourism industry.

5.

**Sustainability Considerations:** Explore sustainability principles and best practices in grading and classifying tourist facilities, including environmental, social, and economic aspects.

# Course Outline / Curriculum

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## Module 1: Introduction to Tourism Grading

- Overview of tourism grading and classification systems
- Purpose, benefits, and challenges of grading tourist facilities

## Module 2: Criteria and Standards

- Key criteria and standards used in grading accommodation facilities
- Evaluating amenities, services, cleanliness, and comfort

## Module 3: Assessing Dining Facilities

- Criteria for grading dining establishments, including restaurants, cafes, and eateries
- Evaluating food quality, menu variety, service standards, and hygiene

## Module 4: Evaluating Recreational Facilities

- Grading criteria for recreational amenities, such as spas, pools, gyms, and entertainment venues
- Assessing facilities for safety, cleanliness, accessibility, and guest satisfaction

## Module 5: Transportation and Accessibility

- Grading transportation services, including airports, airlines, and ground transportation
- Accessibility considerations for tourists with disabilities

## Module 6: Assessment Methodologies

- Conducting on-site inspections and evaluations of tourist facilities
- Documentation, scoring systems, and reporting procedures

## Module 7: Quality Assurance and Compliance

- Ensuring compliance with grading criteria, quality standards, and regulations
- Addressing deficiencies, complaints, and feedback from guests

## Module 8: Sustainability in Tourism

- Sustainable tourism principles and practices in grading and classification
- Assessing facilities for environmental impact, social responsibility, and economic sustainability

## Module 9: Technology and Innovation

- Leveraging technology and innovation in tourism grading and classification
- Digital assessment tools, online reviews, and guest feedback platforms

## Module 10: Case Studies and Best Practices

- Analysis of successful grading and classification systems in various tourism destinations
- Best practices, lessons learned, and opportunities for improvement and innovation

The Grading and Classification of Tourist Facilities course equips participants with the knowledge and skills needed to assess and classify tourist facilities effectively and accurately. Through a combination of theoretical learning, practical exercises, and case studies, participants will gain practical insights into tourism grading systems, criteria and standards, assessment methodologies, quality assurance, sustainability considerations, and best practices in the tourism industry

## Target Audience

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This course is ideal for you if you are already working in the tourism industry

## Key Course Benefits

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### Work-Ready Skills

Delegates leave with practical tools, templates and methods they can apply immediately at work.

### Better Institutional Results

The programme supports stronger planning, reporting, compliance, accountability and service delivery.

### Sponsor-Friendly

This document is designed to help supervisors, HR units and sponsors approve delegate participation quickly.

### Professional Recognition

Delegates receive training documentation and a certificate of completion after successful participation.

## Our Training Centres & Delivery Options

Magna Skills offers flexible delivery through face-to-face training centres across Africa and beyond, plus Online / E-Learning for delegates who prefer remote participation.

### Southern Africa

Practical training destinations with strong travel access and delegate support.

Pretoria, South Africa

Vic Falls, Zimbabwe

Livingstone, Zambia

### East Africa

Popular regional centres for government, NGO and donor-funded project teams.

Kigali, Rwanda

Kampala, Uganda

Nairobi,

Zanzibar, Tanzania

### West Africa & Islands

Strategic locations for regional networking and executive capacity building.

Accra, Ghana

Port Louis, Mauritius

### International Executive Venue

Premium destination training for senior teams and international delegates.

Dubai, United Arab Emirates

### Online / E-Learning

Attend from anywhere through live online, blended or self-paced learning options.

Online, E-Learning

Remote Teams

Flex

### Organisation-Based Training

Magna Skills can also arrange dedicated in-house training for ministries, NGOs and companies.

Onsite

Custom Dates

Group Training

## Ready to Nominate Delegates?

Use the links below to register, review the live course page or contact Magna Skills for organisation-based training support.

[Register / Apply Online](#)

[View Full Course Page](#)

## About Magna Skills

Magna Skills Development Institute provides practical capacity building programmes for government departments, NGOs, public institutions, donor-funded projects and private sector professionals across Africa. Our training approach combines expert facilitation, real workplace case studies, practical tools, post-training support and professional documentation that helps organisations strengthen staff performance and service delivery.

Government Training

NGO Capacity Building

Corporate Workshops

Online Learning

Face-to-Face Training

Certifica

## Approval & Authorisation Form

This section may be completed by the organisation, department, HR office, finance office or sponsor approving delegate participation. It can be attached to an internal memo, procurement request or training approval submission.

<b>Organisation / Department</b>	
<b>Delegate Name(s)</b>	
<b>Approved Course</b>	Grading and Classification of Tourist Facilities
<b>Preferred Delivery Mode</b>	<input type="checkbox"/> Online <input type="checkbox"/> Face-to-Face <input type="checkbox"/> Organisation-Based Training
<b>Preferred Training Venue / Date</b>	
<b>Estimated Number of Delegates</b>	
<b>Budget / Vote Number</b>	
<b>Contact Person</b>	
<b>Email / Mobile</b>	

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Authorised Name

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Signature / Stamp

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Date