

## ICT and Security Management

# Licensing and Compliance Management for Telecommunications Regulators

Prepared as a professional course profile for delegate review, sponsorship approval and organisational training planning.

COURSE CODE

**MSDI**

DELIVERY

**Online / Face-to-Face**

DURATION

**Flexible**

PREPARED FOR

**Organisation Approval**[Register for this Course](#)[View Online Course Page](#)

## Course Overview

Magna Skills proudly presents this intensive, practice-oriented programme designed for **national telecommunications regulators and policy professionals across Africa**.

Through our proven training model—combining expert facilitation, real African case studies, and global best practice—participants will master how to design licensing frameworks, allocate spectrum, and enforce compliance in a fast-changing digital world.

By leveraging Magna Skills' experience in **public-sector capacity building and telecom regulatory training**, delegates gain practical tools and an action plan that can be immediately applied in their home institutions.

## Course Outcomes

- **Apply Legal & Policy Foundations**
  - Interpret telecom laws and international obligations using Magna Skills' step-by-step frameworks.
- **Design and Implement Licensing Regimes**
  - Craft licence types and renewal procedures that reflect Magna Skills' African regulatory best practices.
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### **Strengthen Compliance & Enforcement Mechanisms**

– Use Magna Skills’ compliance templates for inspections, reporting, and sanctions.

- **Balance Market Growth and Consumer Protection**

– Develop strategies to support innovation while safeguarding consumer rights.

- **Integrate Future Technologies**

– Plan for 5G, IoT, and satellite services with guidance from Magna Skills’ telecom innovation modules

## **Course Outline / Curriculum**

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### **1. Introduction & Magna Skills Framework**

- Overview of Magna Skills’ proven training methodology for regulators.
- Building personal action plans aligned with organizational goals.

### **2. Telecommunications Regulatory Landscape**

- Global and African trends with Magna Skills case references.
- Roles of national regulators and statutory mandates.

### **3. Legal & Policy Frameworks**

- Telecom acts, cybersecurity, and data protection laws explained with Magna Skills compliance guides.
- Harmonising national policy with ITU and AU standards.

### **4. Licensing Regimes & Models**

- Individual, class, unified, and spectrum licensing structures.
- Magna Skills licence evaluation and renewal workflow.

### **5. Spectrum Management & Allocation**

- Principles of planning and assignment with Magna Skills spectrum templates.
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Practical spectrum auction and sharing strategies.

## **6. Compliance Monitoring & Enforcement**

- Developing checklists and dashboards with Magna Skills compliance tools.
- Enforcement actions, penalties, and dispute resolution.

## **7. Quality of Service (QoS) & Consumer Protection**

- QoS benchmarks and monitoring using Magna Skills' real-world metrics.
- Consumer rights protection and effective complaint systems.

## **8. Emerging Technologies & Innovation**

- Regulatory readiness for 5G, IoT, and satellite internet.
- Using Magna Skills innovation labs and sandbox approaches.

## **9. Market Competition & Economic Regulation**

- Interconnection, tariff regulation, and anti-competitive behaviour.
- Integrating Magna Skills' competition analysis methods.

## **10. Case Studies & Action Planning**

- African success stories and challenges facilitated by Magna Skills experts.
- Drafting a regulator-specific action plan with Magna Skills mentoring.

## **Target Audience**

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This course is very useful for the delegates of computer science, engineering, business administration, management, science, commerce and arts where an introductory course on Management Information System

## Key Course Benefits

### Work-Ready Skills

Delegates leave with practical tools, templates and methods they can apply immediately at work.

### Better Institutional Results

The programme supports stronger planning, reporting, compliance, accountability and service delivery.

### Sponsor-Friendly

This document is designed to help supervisors, HR units and sponsors approve delegate participation quickly.

### Professional Recognition

Delegates receive training documentation and a certificate of completion after successful participation.

## Our Training Centres & Delivery Options

Magna Skills offers flexible delivery through face-to-face training centres across Africa and beyond, plus Online / E-Learning for delegates who prefer remote participation.

### Southern Africa

Practical training destinations with strong travel access and delegate support.

Pretoria, South Africa

Vic Falls, Zimbabwe

Livingstone, Zambia

### East Africa

Popular regional centres for government, NGO and donor-funded project teams.

Kigali, Rwanda

Kampala, Uganda

Nairobi

Zanzibar, Tanzania

### West Africa & Islands

Strategic locations for regional networking and executive capacity building.

Accra, Ghana

Port Louis, Mauritius

### International Executive Venue

Premium destination training for senior teams and international delegates.

Dubai, United Arab Emirates

### Online / E-Learning

Attend from anywhere through live online, blended or self-paced learning options.

Online, E-Learning

Remote Teams

Flexit

### Organisation-Based Training

Magna Skills can also arrange dedicated in-house training for ministries, NGOs and companies.

Onsite

Custom Dates

Group Training

## Ready to Nominate Delegates?

Use the links below to register, review the live course page or contact Magna Skills for organisation-based training support.

[Register / Apply Online](#)

[View Full Course Page](#)

## About Magna Skills

Magna Skills Development Institute provides practical capacity building programmes for government departments, NGOs, public institutions, donor-funded projects and private sector professionals across Africa. Our training approach combines expert facilitation, real workplace case studies, practical tools, post-training support and professional documentation that helps organisations strengthen staff performance and service delivery.

Government Training

NGO Capacity Building

Corporate Workshops

Online Learning

Face-to-Face Training

Certifica

## Approval & Authorisation Form

This section may be completed by the organisation, department, HR office, finance office or sponsor approving delegate participation. It can be attached to an internal memo, procurement request or training approval submission.

<b>Organisation / Department</b>	
<b>Delegate Name(s)</b>	
<b>Approved Course</b>	Licensing and Compliance Management for Telecommunications Regulators
<b>Preferred Delivery Mode</b>	<input type="checkbox"/> Online <input type="checkbox"/> Face-to-Face <input type="checkbox"/> Organisation-Based Training
<b>Preferred Training Venue / Date</b>	
<b>Estimated Number of Delegates</b>	
<b>Budget / Vote Number</b>	
<b>Contact Person</b>	
<b>Email / Mobile</b>	

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Authorised Name

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Signature / Stamp

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Date